



## MASK EXEMPTION FORM

The Centers for Disease Control and Prevention (CDC) [issued an Order](#) that requires face masks to be worn by all passengers while on public transportation. People must wear masks that completely cover both the mouth and nose (excludes face shields) while waiting, boarding, and traveling on public transportation. People must also wear masks while at transportation hubs or other locations where people board public transportation. Refusing to wear a mask is a violation of federal law.

All passengers must be in compliance and abide by this Federal mask mandate unless they have obtained a medically approved exemption in advance to utilizing Coralville Transit's public transportation services.

The CDC Order exempts people with disabilities who cannot wear a mask, because of their disability, as defined by the Americans with Disabilities Act (42 U.S.C. 12101 et seq.). It is not meant for whom mask-wearing may only be difficult. This is a narrow exemption to be applied in very limited circumstances.

If you are unable to wear a mask due to a medical condition or disability and would like to apply for a mask exemption in order to ride Coralville Transit's public transportation services, you can make an advanced request by providing the following information.

Name: \_\_\_\_\_

Date: \_\_\_\_\_

Address: \_\_\_\_\_

Phone # \_\_\_\_\_

Email address: \_\_\_\_\_

- Provide medical documentation from a licensed medical professional that states the reason you are unable to wear a mask (submit with exemption form). Documentation must include name, address, and phone number of the licensed medical professional.
- Submit completed Mask Exemption Form along with all required documentation to the Transit Director via email at [vrobrock@coralville.org](mailto:vrobrock@coralville.org), or via fax at 319-248-1797, or via mail to:

Coralville Transit  
Attn: Vicky Robrock  
900 10<sup>th</sup> Street  
Coralville, IA 52241

Customers who file a request with all the required documentation will receive a response within five (5) business days of submission, indicating Coralville Transit's Decision, as well as justification for the decision. If eligible for a mask exemption Coralville Transit will issue a mask exemption card or document to present to Coralville Transit operators on future trips.

To appeal a request for an exemption that has been denied, send comments to [brad-neumann@iowa-city.org](mailto:brad-neumann@iowa-city.org) or call 319-356-5235.