Do you need help paying rent or utility bills?

Residential renters in Coralville may be eligible for assistance through a state program

Households in Coralville that have been impacted by the COVID-19 pandemic may be eligible for assistance in paying utility bills or rent through the Iowa Rent and Utility Assistance Program.

Eligible households may receive assistance with up to 12 months of rent and/or utility (electricity, gas, propane or fuel oil, water, sewer, and/or trash removal) payments. Assistance is available for bills from March 13, 2020 and going forward until September 30, 2021, or until the funds are exhausted.

The Iowa Finance Authority will administer the Iowa Rent and Utility Assistance Program. The Iowa Finance Authority is expecting final rules from the U.S. Treasury Department in March 2021 and will begin to accept applications at that time.

The information on eligibility and assistance provided here is subject to change based on the final rules. Detailed eligibility and application information will be at [www.iowafinance.com/iowa-rent-and-utility-assistance-program](http://www.iowafinance.com/iowa-rent-and-utility-assistance-program) when available. If you need more time to pay your utility bill, please contact Utility Billing at utilitybilling@coralville.org or 319-248-1715, regardless of eligibility for the Iowa Rent and Utility Assistance Program.

Eligible households for the funds available through the Iowa Rent and Utility Assistance Program will:

- Rent their home
- Have annual income of no more than 80% of Area Median Income (AMI) for the number of people in the home:  
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- Have one or more individuals who has qualified for unemployment benefits OR has experienced a reduction in household income, incurred significant costs or experienced other financial hardship due directly or indirectly to the coronavirus outbreak.
- Demonstrate a risk of experiencing homelessness or housing instability, which may include a past due utility or rent notice or eviction notice.

If you believe you are eligible and intend to apply for the program, please complete the questionnaire on the reverse side (also available on line at [www.coralville.org/utilitybillhelp](http://www.coralville.org/utilitybillhelp)). If qualifying answers are submitted, your account will temporarily be exempt from late fees and shut off with the City of Coralville. After submitting the intent form, you will receive an email from Utility Billing within five business days indicating whether you are temporarily exempt from late fees and water shut off.

The account holder will be responsible for applying for utility assistance through the Iowa Rent and Utility Assistance Program each month. So long as you remain eligible, funds remain available, and the City receives payment for the account, the City will not charge delinquent fees and will not shut off water. If the account holder does not apply for assistance, or if the funds are exhausted, or if the account holder is deemed ineligible, delinquent fees will resume and, if unpaid, water service will be discontinued.
Intent to Apply to the Iowa Rent and Utility Assistance Program

1. Name: 

2. Service Address: 

3. Account Number: 

4. Phone Number: 

5. E-mail: 

6. Are you currently a renter in the City of Coralville? Circle one: Yes or No 

7. Is your household annual income below the Area Median Income as shown below? Circle one: Yes or No

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8. Do you intend to apply for the Iowa Rent and Utility Assistance Program through the Iowa Finance Authority? Circle one: Yes or No 

9. If requested, will you provide the City of Coralville with a copy of your application upon submission? Circle one: Yes or No 

Please return the form to utilitybilling@coralville.org by email; mail to Coralville Utility Billing, PO Box 5127, Coralville, IA 52241; bring to the Utility Billing office in City Hall at 1512 7th Street; or deposit in the drop box in the City Hall parking lot. 

You only need to complete this form once. However, you will need to apply for utility assistance through the Iowa Rent and Utility Assistance Program each month. Please notify Utility Billing within 5 days of submitting your application to the Iowa Rent and Utility Assistance Program each month.

Contact Information

More information on eligibility, documentation requirements, and how to apply can be found on the program’s website: https://www.iowafinance.com/iowa-rent-and-utility-assistance-program/.

This form is for use by the City of Coralville only and has no impact on your potential or pending application with the Iowa Finance Authority. The assistance program is not provided by the City of Coralville. Questions about the program should be directed to the Iowa Finance Authority’s Recovery Help Line: 855-300-5885.

If you have any questions about completing this form, please call the City of Coralville Utility Billing Department at 319-248-1715 or e-mail utilitybilling@coralville.org.

If you require assistance with completing this form or the Iowa Rent and Utility Assistance Program application, please contact the Coralville Public Library at 319-248-1850. Library staff can provide computer access and other assistance.