

CORALVILLE MUNICIPAL WATER DEPARTMENT
900 10th ST
CORALVILLE, IA 52241



11/18/2020

Dear Service Provider,

The Coralville Municipal Water Department has instituted a new process for service providers who test backflow prevention devices. Effective **12/15/2020** all fire, domestic, irrigation, or residential backflow test reports are required to be submitted electronically by your respective organization via The Compliance Engine's online system at www.thecomplianceengine.com.

The Coralville Municipal Water Department is dedicated to delivering 100% compliance with our adopted plumbing code and ensure clean drinking water for our residents and visitors. This web-based service will aggregate, track and streamline the collection of testing data on our jurisdiction's devices. Property owners will receive timely proactive notifications of their testing requirements, and we will gain the ability to better mitigate the risk in our community by improving safety to our citizens.

All service providers who test backflow prevention devices within the Coralville Municipal Water Department's jurisdiction are required to register and submit all test reports via The Compliance Engine. All reports must be submitted in accordance with the testing schedule and requirements outlined in our adopted code.

Benefits to you:

- Increases market opportunity and demand for your testing and repair services
- Ensures all reports arrive, affording you the ability to track our department's follow up
- Improves customer retention with renewal notifications identifying you as company of record

This proven process requires the service provider to pay a filing fee at the time of submittal. There is no fee to register your company with The Compliance Engine. Once registered, pricing is viewable under the AHJ icon in The Compliance Engine. If you are a licensed testing contractor and are not currently registered with Brycer, please do so at www.thecomplianceengine.com.

We look forward to partnering with you to better protect and serve our community. We are confident this will benefit us ALL.

Sincerely,

A handwritten signature in black ink, appearing to read 'Matt Gilmore', with a long horizontal flourish extending to the right.

Matt Gilmore
Water Department Superintendent
City of Coralville
(319) 248-1770
mgilmore@coralville.org

Keys to Getting Started:

- Register at www.thecomplianceengine.com
- Sign up for training
- Complete account set up by entering all inspectors, inspector licenses, and company licenses
- Add users and company logo for brand awareness

Key Processes to Know:

- Select correct template for each report submitted: irrigation, domestic, fire, etc.
- Enter all test reports and type out deficiencies
- Attach pdf version of test report when using short form
- Ensure all reports entered are submitted for payment
- Update deficiency tracking to inform AHJ that violations have been corrected
- Check notifications icon to track sent out by AHJ
- Open test reports are saved reports not yet submitted to AHJ, if not submitting these to AHJ delete
- Submit a new premise when necessary (if you cannot locate the premises in the existing database)
- View your transaction list to confirm correct payment
- Create new users when necessary
- Update credit card information